

### **Information Systems and Technology Center**

**Technical Support FAQs** 

## Fixing wireless connection errors with a red X







#### Dear beloved employee,

If you notice that there is a red X mark beside Wi-Fi name as the figure below, please do the following:



#### الجامعة الألمانية الأردنية German Jordanian University



#### Control Panel + Network and Internet + Network and Sharing Center + 49 Search Control Panel P Control Panel Home View your basic network information and set up connections Click on Manage See full map Manage wireless networks wireless network Change adapter settings WVU-PC Network Internet Change advanced sharing (This computer) settings View your active networks Connect or disconnect No Internet access Network Access type: Public network Connections: U Local Area Connection Change your networking settings Set up a new connection or network Set up a wireless, broadband, dial-up, ad hoc, or VPN connection; or set up a router or access point. Connect to a network Connect or reconnect to a wireless, wired, dial-up, or VPN network connection. Choose homegroup and sharing options 33. Access files and printers located on other network computers, or change sharing settings. Troubleshoot problems See also Diagnose and repair network problems, or get troubleshooting information. HomeGroup Internet Options Windows Firewall

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A popup box will appear to verify the network removing









At this stage you will notice that the desired network is without red X mark











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# Thank you for the follow-up