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in summer 2014 at Trier University of Applied
Sciences

Having a Chance to Go to Germany

We would like to express our gratitude for being given the opportunity to participate in the "Train the Trainer" program. It was a very interesting and great experience, especially since it brought us into contact with Germany. We joined the IT-Center of the "Hochschule Trier" from 28th August to 30th September, 2014. During this time we exchanged IT experience with staff members of the IT-center through collaboration on a few Projects, during several meetings, and at social events. They also offered us a fully equipped accommodation, as well as a Mensa card for the lunch break with a staff discount.

Install, Configure, Present, and share

In the first project we installed a Moodle platform as well as a stud.IP platform on a virtual Linux-Server, compared these two E-Learning platforms, and shared our experiences with an IT- staff and E-Learning support member (Mrs. Anneke Wolf). In the second project we installed and configured a Knowledge Base Tool called d3Web on a Windows System, and presented some basic functions of the tool to an interested team in the Department of Energy and Solar Systems (led by Mr. Matthias Gebauer). Mr Gebauer wanted to create a local knowledge database of Wiki definitions to be shared and accessed by the whole team.

We were involved in several meetings with IT-Center members where they presented the open source helpdesk system (OTRS) used for Customer Support, a self-developed GUI for network management as well as a self-developed RIS/IM (Resource Information System / Identity Management), which is a tool for information and identity management at the university. We presented the network typology and security systems which were implemented in our campus and we visited their data center to assess how they configured and implemented the network and security, as well as the technologies that were used by their campus. Furthermore, we participated in the event "City Campus Illuminale" on 26th September 2014, which lighted up the Trier city center for a special event.

Ambassadors of your University and Country

The Train the Trainer program aims to give GJU staff members the opportunity to experience and compare the cultures between Germany and Jordan. We are very pleased to have participated in this program, where we were acting as representatives of our university, the GJU. We were representatives of Jordan and were there to provide a good impression of our country and our university.