

Personal Profile

Fully accomplished supply chain professional. Proactive and results-oriented with strong track record of performance. Broad experience in various aspects of supply chain management. Solid planning skills in coordinating all aspects of each project from inception through completion. Well disciplined with proven ability to manage efficiently multiple assignments under pressure while meeting deadline. **Areas of knowledge and expertise:**

- Demand and Supply Planning.
- Logistics and 3PL/4PL Handling.
- Warehouse Operations Management.
- Procurement and Strategic Sourcing.
- Materials and Inventory Management.

Education and Professional Certifications

- **M.Sc.** Logistics Management, German Jordanian University, 2017-2019.
- Certified ADR, European Agreement concerning the International Carriage of Dangerous Goods by Road (**ADR**), 2019.
- Certificate of the European Logistics Association (**eELOG**), 2019.
- APICS **Associate CSCP Instructor**, the Association for Operations Management, USA, 2012.
- Certified Professional Trainer (**CPT**), International Society for Train the Trainer, USA, 2012.
- Certified International Supply Chain Manager (**CISCN**), The International Purchasing and Supply Chain Management Institute (IPSCMI), USA, 2011.
- Certified Supply Chain Professional (**CSCP**), The Association for Operations Management (APICS), USA, 2011.
- **B.Sc.** Industrial Engineering, Rating (Good), University of Jordan, 2005.
- High School, Al-Shahid Faisal II College, 2000.

Skills

- Excellent analytical skills.
- Strong interpersonal skills and understanding different cultures.
- Superb communications and team building skills.
- Multi tasking and the ability to work under pressure.
- Excellent computer, WMS and ERP skills (Oracle E-Business R12 Suite).

Achievements and Projects

- Reducing the product's time-to-market cycle time to one third.
- Oracle E-Business suite release upgrade from R11 to R12.
- Integration project for the CRM, Billing and provisioning systems.
- Automation of the stock replenishment system for the point of sales.
- Increasing the capacity of an assembly line by double.

Employment Experience

- **German Jordanian University**

Sep 2021 - Present

Logistics Lecturer

- **AMA Logistics Consultants**

July 2016 – Present

AMA Logistics Consultants is a Jordanian firm specialized in providing consultancy services for the Supply Chain and Logistics sector operating in Jordan and the MENA region.

Managing Director

Work directly with clients to understand their Supply chain Networks. Also, to formulate the proper approach to analyze data and be able to generate insights in order to improve performance with respect to the business issue. Present findings directly to the client and stakeholders in the way that we can collaboratively create and add value.

- **Luminus Technical University College**

Oct 2019 – Oct 2020

Senior Lecturer, Logistics Techniques & Supply Chain.

- **IVY Hygiene Solutions**

Oct 2017 – Jun 2018

Quality Hygienic Solutions Provider (Renova, Celtex, Lucart).

Operations Manager

- Manages the functions of warehousing, delivery, installation and maintenance departments, to ensure the optimum service level offered to the customers. Control the day to day operational activities with efficient and effective ways. Strive to maintain high customer service level and operational KPI's along with the timely deliveries and consistent scheduled maintenance and complying with the governmental regulations.

- **Shaban Group**

Jun 2015 – Oct 2017

Basic Food Commodities Provider (Tiger, Postman, Shaban, Osra, Asmak).

Operations Manager

- Manage the operational related functions of inventory planning, procurement, warehousing, and distribution and reflecting them both on the warehouse management system and on the ground. Control the function by allocating resources, directing and coordinating the required services, operational functions, ensuring efficient responsive customer service, and complying with the governmental regulations.

- **Easy Log (Total Logistics Solutions)**

Sep 2013 – Jun 2015

Easy-Log is a third-party logistics provider which offers a full range of tailor-made logistics services through warehousing, transportation, distribution, procurement and value added services in both dry and cold supply chains solutions.

Logistics Support Manager

- Manage the entire logistics solution set-up for different models and customers. Control the function by allocating resources, directing and coordinating the required services, operational functions, ensuring efficient responsive customer service, and complying with the governmental regulations for dry, cold, food and non-food logistics chains solutions.

- **Jordan Mobile Telephone Services Co. (Zain)**

July 2007 – Mar 2013

Zain is the pioneer in the field of providing mobile telephone services in Jordan, as it was the enterer of GSM mobile communication services to the country.

Procurement & Logistics Team Leader

- **Jordan Aircraft Maintenance Ltd. (JorAMCo),**

Feb 2006 – June 2007

Joramco is the dynamic aircraft maintenance, repair and overhaul organization, it is considered as the leader regionally in the field of aviation maintenance.

Material Planning Engineer

Training and Accreditation

- Project Management, Method, 2012.
- APICS Associate (**CSCP**) Instructor, the Association for Operations Management, USA, 2012.
- Certified Professional Trainer (**CPT**), International Society for Train the Trainer, USA, 2012.
- Train the Trainer & Advanced Skills for Applied Trainer, Jordanian Trainers Society, 2012.
- The Power of Choice, Zain-Jordan, 2008.
- Modern Telecoms Explained, Telecoms Academy, Zain-Jordan, 2007.
- Quality Manuals, JorAMCo Co., 2006.

Personal Data

Full Name: AHMAD KHALID HANAKTAH
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Languages

- Arabic (Native).
- English (Excellent verbal and written skills).

Others

- References are available upon request.