

LOIY AHMAD BANI ISMAIL

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Education and Qualifications:

- April 2008- May 2012
- PhD (Doctor of philosophy) in the Business school, University of Huddersfield, West Yorkshire, UK.

An evaluation of the implementation of Total Quality Management (TQM) within the construction sector in the United Kingdom and Jordan
- September 2006 – December-2007
- MBA (Master of Business Administration – Human Resource Management), University of Huddersfield, West Yorkshire, UK.
- October 2001- June 2005
- BSc Business Administration. Applied Science Private University, Amman, Jordan.
- (September-1991) - (July-2001): Islamic Scientific College school.

Work experience

- **May 2023 – October 2023**
Head of Students recruitment and Admission team – German Jordanian University (Madaba – Jordan)
- **September 2022 – September 2023**
Acting Vice – Dean, Deanship of Graduate Studies – German Jordanian University (Madaba – Jordan)
- **June 2022 – October 2022**
Head of Students recruitment and admission team – German Jordanian University (Madaba – Jordan).
- **September 2021 – present**
Acting Vice – Dean, Graduate School of Business Administration – German Jordanian University (Amman – Jordan).
- **June 2021 – September 2021**
Acting Dean – Graduate School of Business Administration – German Jordanian University (Amman – Jordan)

- **February 2019 – June 2021**
Acting Vice – Dean, Graduate School of Business Administration – German Jordanian University (Amman – Jordan)
- **April 2017- July 2018**
Director of the President Department – The American University of Madaba (Madaba - Jordan).
- **September 2016 – September 2019**
Assistant Professor – Business Administration Department, The American University of Madaba (Madaba - Jordan).
- **September 2013 – 2016.**
Assistant Professor – Head of Business Administration Department, American University of Madaba (Madaba - Jordan).
- **September 2012- September 2013**
Assistant Professor - Faculty of Business and finance, Petra University (Amman Jordan)
- **May-2012 – September 2012**
 - Project Manager for the Modern Contractors Company (Amman- Jordan)
 - The Modern Contractors Company is registered as a first-grade electro-mechanical company operating in the Jordanian market since 1980.
- **Sep-2001- Jun- 2005 (Part-Time)**
 - Supervisor for the Modern Contractors Company for construction.

Training Courses:

- 2022: How to publish in Scopus. Foundation of Arab Journal of Science and Research Publishing.
- 2022: Innovation Management: Innovation associated, German Jordanian University. Madaba – Jordan.
- 2021: Strategic Thinking, German Jordanian University (Amman-Jordan) in collaboration with King Abdullah II Center for Excellence.
- 2017: Creating Entrepreneurship Curriculum: “The Lean Startup Methodology” Al-Hussein Technical University in collaboration with Spark. Amman -Jordan
- 2016: Turning outward mindset into inward mind set – Leadership – Utah State - USA
- 2012: Teaching Assistant Preparation Program, University of Petra. Amman – Jordan.
- 2011: Teaching Assistant Preparation Program, University of Huddersfield, UK.
- Introduction to learning teaching & small group teaching.
 - Designing learning activities.
 - Introduction to lecturing and teaching large group.
 - Student assessment and feedback.
 - Developing effective presentation skills.
 - Introduction to supporting disabled students.
 - Evaluating learning and teaching.
- 2004: Three months training course at Arab Banking Corporation (ABC) Bank (Jordan)
- 2004: 20 Hours workshop, with INJAZ Program, Focus on leadership and organizational Behavior, motivation, and turnover problems.

Publications

1. Salhieh, Loay; Mehiar, Ala'a; Abushaikha, Ismail; Reefke, Hendrik; Bani-Ismail, Loay (2023). The strategic fit between strategic purchasing involvement: the moderating role of leadership styles.
2. Alawamleh, M., Ismail, L. B., Yasin, D, Tuffaha, M., (2020). Investigating the Link between HRM and Innovation in SMEs.
3. Alawamleh, M., Ismail, L. B., Aqeel, D., Alawamleh, K. (2019). The bilateral relationship between human capital investment and innovation in Jordan, *Journal of Innovation and Entrepreneurship*. 10.1186/s13731-019-0101-3.
4. Loiy Bani Ismail, Mohammad Alawamleh, Khaled Aladwan, Ammar Abu Alragheb. (2019). The Relationship Between Green SCM Practices and Organizational Performance: Evidence from Jordanian Pharmaceutical Manufacturers. *International Journal of Logistics Systems and Management*. Vol.34 No.2, pp.172 – 192.
5. Loiy Bani Ismail, Hala Hindawi, Worud Awamleh and Mohammad Alawamleh (2018). The key to successful management of child care centres in Jordan *International Journal of Child Care and Education Policy* 2018 Vol (12) Issue (3) <https://doi.org/10.1186/s40723-018-0042-5>
6. Loiy Bani Ismail , Raed Rashhed Mohammad Alawamleh (2018). Quality of Service in the Jordanian Telecommunications Sector. *International Journal of Management and Network Economics*. vol. 4(2), pages 144-158.
7. Ismail, L.B. and Alawamleh, M., (2017). The Impact of Online Banking of Customer Satisfaction in Jordan. *JOURNAL OF ORGANISATIONAL STUDIES AND INNOVATION*, 4(2), pp.1-13.'
8. Alawamleh, M., Ismail, L. B., and Hammad, D. (2017). Willingness of Jordanians to shop for grocery online. *International Journal of Business Forecasting and Marketing Intelligence*, 3(3), 309-326.
9. Alawamleh, M. and Ismail, L.B., Towards a Risk Management tool to support collaboration in Virtual Enterprise.
10. Mohammad Alawamleh, Loiy Bani Ismail, Randa Mazzawi Value Chain and Supply Chain: Which is more impacted by ERP systems? *International Journal of services and operations management*.
11. Mohammad Alawamleh, Loiy Bani Ismail, Khaled Aladwan, Aya Saleh, (2017) "The influence of open/closed innovation on employees' performance", *International Journal of Organizational Analysis*, <https://doi.org/10.1108/IJOA-08-2017-1207> <https://doi.org/10.1108/IJOA-08-2017-1207>.

12. Mohammad Alawamleh, Loiy Bani Ismail, (2016). E-Commerce Impact on the Jordanian economy. Journal Article ,Organisational Studies and innovation Review. Vol. 2, no.4, 2016.
13. Mohammad Alawamleh, Loiy Bani Ismail (2015), Media Piracy in Jordan. International Conference of Technology, Management and Social Sciences (ICTMS-15).
14. Mohammad Alawamleh, Loiy Bani Ismail ,Areej Shashaa, (2015). The Era of Social Media in the Middle East. Journal Article ,Organisational Studies and innovation Review. Vol. 1, no.1, summer, 2015.

Committees

- Student Admission and Transfer Committee at the German Jordanian University.
- Employees saving fund committee at the German Jordanian University.
- Green Campus Committee at the German Jordanian University.
- Due-Diligence Committee at the German Jordanian University 2021 - Present
- Employees Personal committee at the German Jordanian University 2020 - Present
- Quality Assurance Committee at the German Jordanian University 2020 – present.
- Graduate Studies committee at the German Jordanian University 2019 - Present
- Employees Personal committee at the American University of Madab 2014-2019
- Quality Assurance Committee at the American University of Madaba. 2013- 2014.
- Study plan committee - The American University of Madaba 2014- 2016.
- Strategic plan committee - The American University of Madaba 2017-2018.
- Organizational Structure committee - The American University of Madaba 2017- 2018.
- NEASC Eligibility report committee - The American University of Madaba 2017 – 2018.
- Bylaws & Regulations Committee – The American University of Madaba 2017- 2018.

Courses Taught:

Project Management
 Human Resource Management
 Leadership and Innovation Management
 Entrepreneurship
 Total Quality Management.
 Business Ethics & Social Responsibility
 Organizational Theory
 Graduation Project
 Master Thesis
 Capstone Project

Strategic Management
 Knowledge Management
 Principles of Management
 Organizational behavior
 Business Communication skills
 Public Relations Management
 Business Research Methods
 Practical Training
 Bachelor thesis