Anass S. Al Ksasbeh

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SUMMARY AND OBJECTIVES

Curious and dedicated IT Professional with fifteen years of experience in IT Systems Engineering, IT Certified Trainer in addition to academic research experience in the field of Cloud security and benchmarking using Open-Source implementations, through these fifteen years I got professional experience in the latest IT technologies and standards. I hold MCT Certificate (Microsoft Certified Trainer) in the field of IT Professional since 2009.

WORK EXPERIENCE

Feb. 2022 to date — Acting Director, Senior IT Systems Engineer, Consultant

Information Systems and Technology Center (ISTC)
German Jordanian University (GJU) | Amman, Jordan | http://www.gju.edu.jo

Aug. 2017 to date — Head of Systems Administration Division, Senior IT Systems Engineer, Consultant

German Jordanian University (GJU) | Amman, Jordan | http://www.gju.edu.jo

IT Systems Team Leadership, PKI Systems, Enterprise Storage, Large Data Administration, Backup and Archive Scenarios, Private Cloud Systems Security and maintaining, Linux Administration.

Oct. 2014 to July 2017 — IT Systems Administration and Consultation (Part-Time and Freelance)

European Union (Belgium, Czech, and Poland)

Technical Support, PKI Systems, SAN Storage Systems, Private Cloud Systems, Public Cloud Systems – Resource Utilization, Linux Administration, NextCloud Fine-Tuning and Optimization.

July 2008 to Sept. 2014 — Senior Systems Administration, Engineering, and Consultation

German Jordanian University (GJU) | Amman, Jordan | http://www.gju.edu.jo

Plan, Design GJU Servers Infrastructure. Manage, Administer and Troubleshoot Domain Controllers, DC's Migration to Windows 2008 R2. Manage, Administer and Troubleshoot Exchange Server 2003, Exchange Server Migration. Manage, Administer and Troubleshoot ISA Server, DNS Servers, WSUS, WDS, and File Servers Array via DFS. Manage, Administer and Troubleshoot Microsoft System Center Virtual Machine Manager and Microsoft Virtualization using Windows Server 2008 R2. Manage, Administer and Troubleshoot Mail server security (Symantec Mail Security & Premium AntiSpam), Symantec SEP, Symantec Backup Exec for Windows Servers. Working on Dell and HP Systems, SAN Storage Systems.

April 2007 - July 2008 — Microsoft Systems Engineer

Tafila Technical University (TTU) | Tafila, Jordan | http://www.ttu.edu.jo

Manage, Administer Domain Controllers, Exchange Server 2003, Internal & External DNS Servers, Windows Update Servers, WDS, Mail server security (SMS & Brightmail), Symantec End Point Protection Array, Completing Windows Live@edu Project. Microsoft Official Courses Instructor for TTU computer engineering students. CISCO Wired & Wireless Networking.

Dec. 2008 to Sept. 2014 — IT Instructor /Trainer (Part time)

- CompuBase International | Amman, Jordan | http://www.compubase.com.jo
- General Computers & Electronics Academy | Amman, Jordan | http://www.gce.com.jo
- Teleprobe Academy | Amman, Jordan | http://www.teleprobe.jo
- Optimiza Academy | Amman, Jordan | http://www.optimiza.com.jo

Instructor /Trainer for MCITP SA, MCITP EA, MCITP EMA 2007 | 2010, MCSE, MCSA | CompTIA

Aug. 2006 - April 2007	**Computer Maintenance & Networks Trainer**

Vocational Training Corporation (VTC) | Amman, Jordan | http://www.vtc.gov.jo

IT Trainer: computer networks, maintenance and application, preparing three labs for ICDL training and certification at VTC southern region. Planning, Designing, Implementing, Managing and Maintaining Network and server's system in one of VTC training centers.

June 2005 – Sep. 2005	**University Degree Training**

Arab Potash Company (APC) | Ghor Alsafi, Jordan | http://www.arabpotash.com

PC's, Laptops maintenance workshops, KVM Switches, Manageable Switches, Cabling system, RAID's, Cabinets. Network Printers, Microsoft Exchange Server 2003.

EDUCATION AND TRAINING

Oct. 2014 – Jan 2017	**Master of Science Degree in Engineering (M.Sc. Eng.)**

Warsaw University of Technology | Warsaw, Poland | http://www.pw.edu.pl

Average 4.73/5 (Excellent with Highest Honor) – SUMMA CUM LAUDE

Distributed Systems, Cloud Computing, Network Operating Systems, Neural Networks, Data Compression, Cryptography and Data Security, Knowledge Representation and Reasoning, Calculus Advances, Data Mining.

Thesis Title: Securing Cloud Computing (PKIaaS)

Sep. 2001 – June 2006	**Bachelor Degree in Computer Engineering (B.Sc. Eng.)**

Mutah University (MU) | Mutah, Jordan | http://www.mutah.edu.jo

Average (Very Good)

Electronics, Computer Architecture and Design, Communications, OS's, Computer Networks, Computer Organization, DB, Fault and Tolerance Systems, Real time systems.

Thesis Title: Implementing Server Technologies and Standards.

Sep. 2000 – July 2001	**General Secondary Certificate**

Ay Secondary School | Karak, Jordan | http://www.moe.edu.jo

Average (Very Good) Scientific Stream

IT PROFESSIONAL CERTIFICATES

- **MCLC**: Microsoft Certified Learning Consultant 2010.
- **MCT**: Microsoft Certified Trainer 2009 ~ 2021.
- **Microsoft Certified:** Azure Administrator Associate.
- **MCSE**: Microsoft Certified Solutions Associate 2016.
- **MCSA**: Microsoft Certified Solutions Associate 2012.
- **MCSA**: Microsoft Certified Solutions Associate 2008.
- **MCITP**: Microsoft Certified IT Professional.
- **MCITP**: Enterprise Administrator on Microsoft Windows Server 2008.
- **MCITP**: Server Administrator on Microsoft Windows Server 2008.
- **MCITP**: Virtualization Administrator on Microsoft Windows Server 2008 R2.
- **MCITP**: Enterprise Messaging Administrator on Exchange Server 2007.
- **MCITP**: Enterprise Messaging Administrator on Exchange Server 2010.
- **MCITP**: Database Administrator on SQL Server 2008.
- **MCITP**: Enterprise Support Technician on Windows Vista.

- **MCSE**: Microsoft Certified Systems Engineer on Microsoft Windows Server 2003.
- **MCSA**: Microsoft Certified Systems Administrator on Microsoft Windows Server 2003.
- **MCTS**: Microsoft Certified Technology Specialist.
- **MCTS**: Windows Server 2008 Active Directory, Configuration.
- **MCTS**: Windows Server 2008 Network Infrastructure, Configuration.
- **MCTS**: Windows Server 2008 Application Infrastructure, Configuration.
- **MCTS**: Microsoft Exchange Server 2007, Configuration.
- **MCTS**: Microsoft Exchange Server 2010, Configuration.
- **MCTS**: Microsoft System Center Operations Manager 2007, Configuration.
- **MCTS**: Microsoft System Center Virtual Machine Manager 2008, Configuration.
- **MCTS**: SQL Server 2008, Implementation and Maintenance.
- **MCTS**: Microsoft Lync Server 2010, Configuring.
- **MCTS**: Windows Server 2008 R2 Desktop Virtualization.
- **MCTS**: Windows Server Virtualization, Configuration
- **MCTS**: Microsoft Windows Vista, Configuration.
- **MCTS**: Microsoft Windows 7, Configuration.
- **MCP**: Microsoft Certified Professional 2.0
- **CCNA** Cisco Certified Network Associate
- **CompTIA** A+
- **CompTIA** Server+
- **CompTIA** Storage+
- **CompTIA** Security+
- **CompTIA** Network+

ENGLISH LEVEL

UNDERSTANDING		SPEAKING		WRITING
Listening	Reading	Spoken interaction	Spoken production	
C1	B2	B2	B2	B2
English Language Certificate / Advanced Course				

IMPLEMENTED PROJECTS

- June 2020 – Sept. 2021: Smart Classrooms at GJU. RFP, Design and Supervision.
- May 2020: e-Learning Platform fine tuning and implementation.
- August 2018: PKI for DocSign and Systems e-Services at GJU. https://pki.gju.edu.jo.
- January 2018: Enterprise Storage Array optimization, maintaining, customization.
- September 2017: Private Cloud Implementation and Upgrade using MS System Center.
- January 2017: Cloud Storage as iSCSI encryption case study (Politechnika Warszawska – MINI)
- May 2016: Public Cloud Benchmark using HPL (Politechnika Warszawska – MINI)
- June 2015: PKI Systems – Open-Source Implementation (Politechnika Warszawska – MINI)
- July 2014: Designing Cluster and Private Cloud Data Center for GJU-ISTC.
- March 2014: Hardware Proposal (Storage, Servers, SAN and Network SW) for Private Cloud at GJU.
- September 2013: Plan, Design and Implement PKI at GJU.
- May 2013: Migrate GJU date center to Windows Server 2012.
- September 2012: Moving Exchange Server 2003 to 2010 at Albaddad Group.
- February 2011: Moving Exchange Server 2003 to 2010 at GJU.
- July 2010: Moving GJU Infrastructure to Windows Server 2008 R2.
- August 2009: Implementing Security Solutions ISA, SEP, Mail security at GJU.
- July ~ August 2008: Live@edu (aka Office 365) at TTU and GJU.
- September 2007: Data Center Servers and storage at TTU.
- December 2006: Preparing ICDL training and test centers at VTC.

ORGANIZATIONAL / MANAGERIAL SKILLS	• Leadership: Currently responsible for a team of 13 people. • Consultation: Responsible for GJU ISTC issues. • Pro-Active and Initiative: During my service at ISTC I did a lot of voluntary projects. • Seniority: 15 years of experience in the field of IT Pro.
JOB-RELATED SKILLS	• Excellent command of servers administering, maintaining. • Excellent command of storage administering, maintaining. • Excellent command of IT professional, training and consulting.
Additional IT SKILLS	• Ubuntu Linux Server Administration. • Auto-Tiering Enterprise Storage Systems. • Apache, Tomcat, JBoss Basic Administration. • EJBCA PKI Systems Configuration. • Computer Maintenance and Troubleshooting. • Microsoft® Office™ Suits, Project and Visio. • Symantec Mail Security, Brightmail AntiSpam. • Symantec Corporation Products, Endpoint Protection. • Symantec Backup Exec. • Microsoft System Center Capacity Planner. • Microsoft SQL Server 2005 - 2016 Implementing, Administration. • Forefront Threat Management Gateway • Internet Information Services - Configuration. • Microsoft System Center Configuration Manager. • VMware ESXi & VMware Workstation. • Dell PowerEdge Servers R Series, Dell SAN Storage (Dell-EMC SAN Storages). • HP ProLiant DL, BL, ML Servers, HP Blade Servers iLO Management, HP EVA SAN. • SAN Switches Technologies and Standards. • CISCO Layer 2 Managed & Layer 3 Switches, ASA Firewall, Wireless Networks. • RedHat and CentOS Linux Server Basic Administration. • Oracle Solaris Server Basic Administration.
COMMUNICATION SKILLS	• Excellent communication skills gained through my experience as IT Professional. • Excellent communication skills gained through my experience as IT Trainer.
CONFERENCES, SEMINARS	• Academic: ICSS2016 Wrocław - Poland. • Mastering PKI Seminar, Vilnius-Lithuania. • Technical: Symantec, Dell, HP, Fujitsu, Intel and Microsoft Seminars and conferences.
MEMBERSHIPS	• Jordan Engineers Association (JEA), July 2006 to date. • Microsoft Agreement Task Force (JUNet), September 2008 to September 2014. • Microsoft Trainers Committee, March 2009 to date. • Microsoft Partner Program, March 2009 to date. • Microsoft IT Academy, November 2010 to date. • GJU Digital Teaching Strategy, July 2020 to date. • GJU – Works Tenders Committee, November 2019 to October 2021. • GJU – Main Purchases Committee, October 2021 to date. • ISTC Council, October 2021 to date.
REFERENCES	• Prof. Firas Alhawari, Former ISTC Director, GJU, Firas.Alhawari@gju.edu.jo • Prof. Dr. Hab. Inż. Felicja Okulicka-Dłużewska, Professor, Warsaw University of Technology (WUT) Politechnika Warszawska, F.Okulicka@mini.pw.edu.pl • Prof. Sahel Alouneh, Former ISTC Director, GJU, Sahel.Alouneh@gju.edu.jo • Prof. Fayez Idris, Former ISTC Director, GJU, fayez.idris@gmail.com • Prof. Bassam Mahadeen, Former Director at TTU, Mutah University Bassam@mutah.edu.jo • Dr. Kerstin Wilsch, Former DAAD Office Manager at GJU, kwilsch@middlebury.edu .