Curriculum Vitae for
Mahmoud Nemer Moh'd Al-Sawaq

Personal Data		
	Name	: Mahmoud Nemer Moh'd Al-Sawaq
	Place of Birth	: Amman/Jordan
	Date of Birth	:11/09/1977
	Nationality	: Jordanian
	Religion	: Islam
	Martial Status	: Married

Contact Information		
	Address	: Marka, Amman-Jordan
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		m_alswwaq@yahoo.com
	Mobile	: (+962 79 676 9175)

Education	- B.Sc in Computer Science, Al-Isra Private University, Amman-Jordan, GPA 83.0 % Top Graduate/Ranking :Very Good.

Experience	

31/08/2023 – To Date, **Assistant to ISTC Director,** Information Systems and Technology Center at the German Jordanian University (GJU), Madaba-Jordan**.**

01/06/2015 – 31/08/2023, **Acting Head of Software Quality Assurance Division, Oracle Database administrator, QA, and ERP tools** , Information Systems and Technology Center at the German Jordanian University (GJU), Madaba-Jordan**.**

30/12/2009 – 01/06/2015, **Coordinator of the University Computing Systems**, Information Systems and Technology Center at the German Jordanian University (GJU), Madaba-Jordan**.**

Key Responsibilities:

- The Director of the following:
  - Eduwave System (Student Account / Registration)
  - ERP Systems (Human Resources/Salaries/Tender and Supplies/Financial)
- System analysis for the following:
  - Eduwave System (Student Account / Registration)
  - ERP Systems (Human Resources/Salaries/Tender and Supplies/Financial)
- Coordinating between the University and the ITG Company.
- Administrating of the servers of the Eduwave and ERP systems

15/12/2007 – 30/12/2009, **.Net Programmer**, Information Systems and Technology Center at the German Jordanian University (GJU), Madaba-Jordan, .Net Programmer for the Registration and Financial Systems / help-desk system.

	01/09/2003 –01/12/2006: **Oracle Programmer and DBA**, The Computer Center at Al-Isra Private University, Amman-Jordan, Basically Worked on the Registration and Library Systems. - **Acting Director** of the Computer Center. 01/09/19999 - 01/09/2003: **Network Administrator & Technical Support,** The Computer Center at **Al-Isra Private University**, Amman-Jordan Key Responsibilities: - Maintenance Department Supervisor. Designing, Constructing, Cabling, Configuring, managing and Monitoring Local Area Networks (**Routers**, **Switches**, **Polices** and Access **lists**). Installing, Maintaining and controlling LAN Networks with Windows 2000 & NT Server environment. Managing a Complete network, using **ISA firewall**, **MsProxy**, Internet connectivity monitoring, Troubleshooting, configuring network devices. Establishing and launching Al-Isra Private University Website.
	01/10/1997 – 25/08/1999 **Abu Rumaileh for Computer Est.** Key Responsibilities: - Computer books & Software marketing. - MS Visual Basic Programmer. - MS Access Programmer.
Workshops & Training Conducted	- Providing beginner and intermediate level Excel courses to the employees of the German Jordanian University.
Courses	- Project Management Professional - Pioneers Academy. - Total Quality Management Course - German Jordanian University. - Oracle Database 11g: Administration Workshop I Ed2 – ITCC Co. - Oracle Database 11g: Administration Workshop II Ed2 – ITCC Co. - Oracle Database 11g: Pefformance Tuning DBA - ITCC Co. - Oracle Database Administration 10g (Oracle DBA) - Palco Co. - Introduction to Oracle RDBMS – ITCC Co. - Oracle Developer 2000 (forms 4.5) – ITCC Co. - Oracle Developer 2000 (Report 2.5) – ITCC Co. - SQL Server 2010 - MS SharePoint Server 2007
Programming Experience	- Oracle 9i and Developer 6i. - .Net Programming using C# and VB. - Visual Basic 6.0.
Skills	- Windows 9x and Windows 2K and Windows XP and Windows 8 and Windows10. - Ms Office (98, 2000, XP) (98 – 2016) (Office 365). - Web Page Design (html, FrontPage). - High skills in dealing with new Software in terms of installation,learning,etc.
Languages	- Arabic (Native Language) - English (Very Good in Reading, Writing and Conversation)