

AHMAD ABU GHAITH
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PERSONAL INFORMATION

- Nationality/ Jordanian
- Religion/ Islam
- Date of Birth/25-12-1982
- Marital Status/married
- Driving License/Valid Jordanian Driving License
- Language/Arabic, English

OBJECTIVE

- Qualified IT professional with a variety of software, hardware, and networking knowledge.
- Exceptional teamwork and leadership skills.
- Efficient troubleshooter with a commitment to lifetime learning.

QUALIFICATION

- Bachelor Degree in Computer Science from Alzaytoonah University in Jordan.2004

EXPERIENCE

IT-Officer at Relief international (Amman)

From Feb 2018- Nov 2022

- Troubleshooting
 - Supporting end-users relating to IT issues
 - Network administration
 - IT policies and staff training
 - IT procurement
 - Microsoft Azure administrator
 - Firewall administrator
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Senior technical support

Bank of Jordan (Amman)

From Jan 2016 – Oct 2017

- Support end-user for all branches in the bank of Jordan in (OS-machines-application-printers-scanners-monitorsetc.).
- Preparing & deploying windows images using (GHOST, MDT2013, WDS)
- Install & manage an anti-virus system.

Senior System Engineer

OgerSystems Company (Saudi Arabia)

From Feb 2005 – 2015 Senior System Engineer in Oger

- Implementation project in service management (CA helpdesk), Security products (Trend Micro solutions), ISA server, Microsoft forefront security, GFI NSS, GFI mail security, CA eTrust, Server preparation (DNS, DHCP, DC)

From Sept 2008 – 2015 Senior System Administrator in Shura Council (Oger Systems Outsource):

- Responsible for all Intel-based Server Hardware and Windows Server Operation Systems
 - Administration of Windows Operating System in Shura Datacenter
 - Management, Administration, and day to day operation of all MS Windows related server-level OS
 - Management, Administration, and day to day operation of DNS Servers
 - Management, Administration, and day to day operation of Active Directory
 - Responsible for all AD-related activities
 - AD user Management.
 - Initiate and coordinate the hardware problems with the Hardware vendor.
 - IBM Maximo (Help desk system) Administrator.
 - MS SQL server 2008 Admin.
 - Preparing & installing new servers in Data Center (OS, Network.....)
 - File Server management (cluster services, shared folders)
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SKILLS

- Excellent Knowledge in Windows XP Professional, Vista, Win7, Win8, Win10, Windows2000, 2003, 2008,2012 servers.
- Excellent Knowledge Computer assembled
- Excellent Knowledge of Hardware troubleshooting
- Good Knowledge M.S Exchange 2003,2007
- Good Knowledge in ISA 2006
- Basic knowledge in Bluecoat
- Good knowledge of Sophos Firewall
- Good knowledge of Linux Red Hat
- Good knowledge of VMware
- Good knowledge in CA eTrust
- Excellent Knowledge of Trend Micro products & Kasper anti-virus system.
- Excellent Knowledge Microsoft Forefront Client and Server, Configuring
- Excellent knowledge of MS DNS & DHCP server
- Excellent knowledge to create & manage Domain controller and Active directory
- Good Knowledge of networks.
- Excellent knowledge in help desk solutions (CA service desk, IBM Maximo Service request)
- Prepare & deploy windows using MDT 2012, WDS & GHOST
- Good knowledge of AIX server's installation and configuration.

PROFESSIONAL CERTIFICATION

- MCSE2003 (Microsoft certified system engineer) in security
- Attending AIX official training for Admin1 & 2 from IBM.
- Attended & completed Red Hat System Administration I (RH124) version 7
- CCNA Certified
- Microsoft Forefront Client and Server, Configuring
- Security +
- Trend micro-level 1, 2, and level 3
- ITIL Foundation
- Partner certification for service support foundation exam.
- Certificate of attendance SQL server 2012 installation configuration.