

Wlla Abbad

Tla'a Al-Ali, Amman, Jordan

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EDUCATION

M.Sc. in Industrial Engineering /Management **2016 - 2019**

The University of Jordan

Amman, Jordan

Excellent Academic Performance (GPA: 3.69/4)

- **Major Courses:** Operations Research, Applied Engineering Statistics, Industrial Quality Control, Production Planning and Control, Human Factors, Systems Simulation, Engineering Economy.
- **Thesis Title:** "The Value of Introducing the Industrial Internet of Things (IIoT) for The Jordanian Industry for Adapting to The Fourth Industrial Revolution".

B.Sc. in Industrial Engineering **2010 - 2014**

The Hashemite University

Al-Zarqa, Jordan

Very Good Academic Performance (GPA: 3.33/4)

General Certificate of Education **2010**

Islamic Scientific Collage School

Amman, Jordan

Tawjihi (12th grade) scientific, stream certificate Average: 93.3%

EXPERIENCE

Research and Teaching Assistant **OCT 2022 - PRESENT**

Department of Industrial Engineering

German Jordanian University, Amman, Jordan

- Lab Instructor and Teaching Assistant for Ergonomics.
- Compile and edit lab manuals.
- Conduct practical lab experiments and support students with their graduation projects.

Head of Procurement & Logistics Department **SEP 2014 – SEP 2022**

Jordan Chemicals Company / Hammoudeh Group

Amman, Jordan

- Improved efficiency through employee management, workflow evaluations and monitoring procedures.
- Ensured effective and timely implementation of all operational goals.
- Input all data into system and recorded order updates with 100% accuracy.
- Maintained ongoing communication with suppliers to promote workflow and respond to inquiries.
- Evaluated suppliers to assess quality, timeliness, and compliance of deliveries, maintain tight cost controls and maximize business operational efficiency.

- Reduced downtime in warehouse operations by ensuring reorders were aligned with store sales and backlog.

TRAINING COURSES & CERTIFICATES

ISO Integrated Management System Lead Auditor.

SEP 2020

JLB Management Consultancy Pty Ltd

- Management System Auditing. Auditing Quality, Environmental, and Occupational health & Safety Management systems. Leading management system auditing teams.

SKILLS

- The ability to explain a concept or subject in a variety of ways.
- Excellent reading, writing and proofreading skills.
- Being patient, polite and always understanding and particularly when dealing with learners.
- Microsoft Office Package: Microsoft Word, Excel, PowerPoint.
- Statistical Analysis and Optimization: Minitab, Excel Solver, SPSS.
- Programming Languages: Basics of Python.

JOURNAL PUBLICATIONS

- Sahar Qaadan, Mohammad Elashi, Maysa Ammouri, **Wila Abbad**, Sajeda Alalamie. Data-Driven Insights into the Effectiveness of Artificial Intelligence Tools in Education. Elsevier – Data in Brief (in press).

LANGUAGES

Arabic: Native

English: Excellent command of Reading, Writing, and Conversation

Basic knowledge in German